

How to configure caller recognition and screen-pop for:

FoodTec POS

Contact replication method: None Screen pop method: Phone API

Prerequisites

API URL and token.

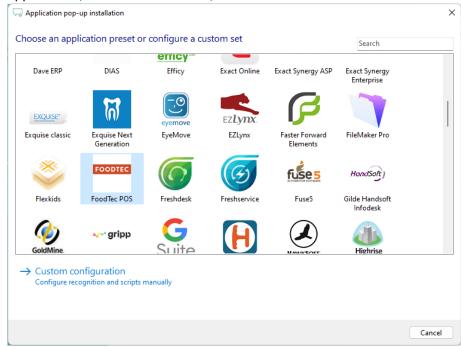
Notes

The integration uses the FoodTec phone API to signal call events. If supported by the telephony platform, all processing can be performed automatically from the backend systems.



Configuraton steps

1) Start by clicking 'Add application' in the Recognition Configuration Tool. From the list of applications, choose FoodTec POS, as shown below.

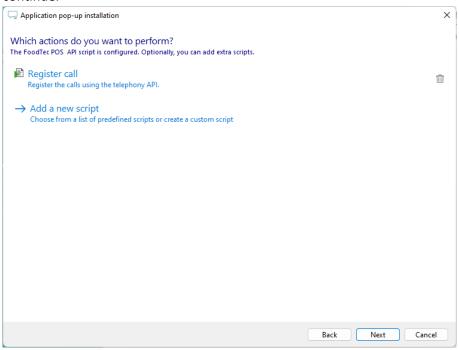


2) Replace the [domain] part of the preconfigured URL and fill in the API token.

http://www.com/application application app			<
Provide the script nar Provide the URL and token	me and the required parameters values below.		
Script name	Register call		
Parameters			
URL	https:// <mark>[domain]</mark> foodtecsolutions.com/ws/phonelines/v1/phoneEvent		
Token			
_			
Automatically execute this script			
Test script		Next Cancel	



3) The 'Register call' script is preconfigured. Optionally, you can add extra scripts or click 'Next' to continue.



4) Check the configuration summary and click 'Finish' to add the integration with the application.

C Application pop-up installation		×
Summary		
Application		
FoodTec POS		
Recognition		
No recognition has been configured		
Scripts		
Register call:		
	Back Finish Cano	el